

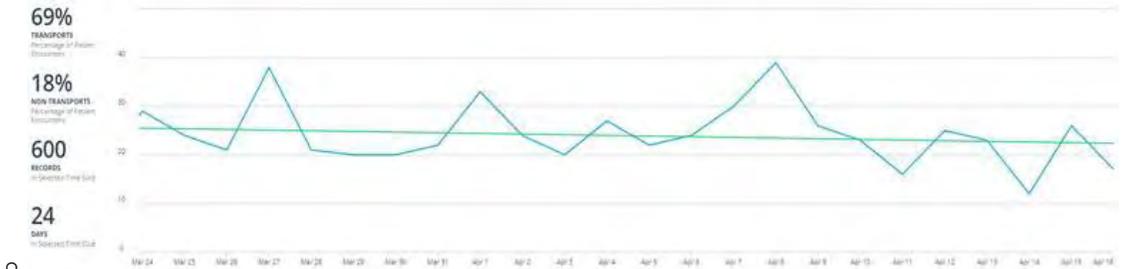
From: [Theron Becker](#)  
 To: [CMHEMS](#)  
 Subject: daily status update  
 Date: Friday, April 17, 2020 4:41:10 PM

The focus for today and this weekend is getting protocols ready for Dr. Nicholes to sign them on Tuesday. I made a lot of progress today, but there is a long way to go. <http://ozarksems.com/protocol-2-000.php>.

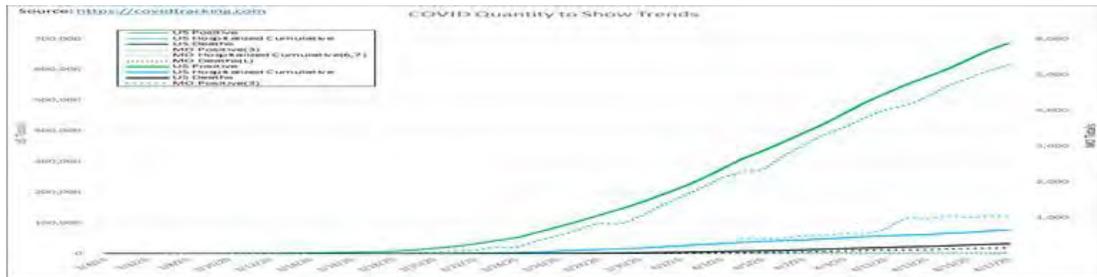
We met with BCFD today to discuss first responder agencies getting back out there to give us a hand. It will never be like it was, but hopefully, by June 1<sup>st</sup>, we will start seeing fire departments responding to more than the most critical of calls with us.

I keep looking at data to see when we might start returning to normal as a society and as EMS. Today, I think I realized it might never happen. This is the new normal - at least for the foreseeable future.

- EMS call volume is level and about 90% of what we were running a few months ago:



- COVID infections, hospitalizations, and deaths do not show any slowing:



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**CMH EMS Mission:**  
 Provide safe, exceptional, and compassionate care to our communities with an emphasis on highly trained and empowered staff.