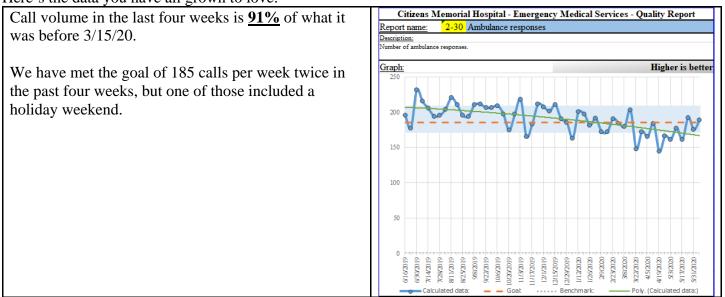
## **Theron Becker**

From:	Theron Becker
Sent:	Monday, June 8, 2020 5:39 PM
То:	CMHEMS
Cc:	Heather Finnell
Subject:	weekly external EMS status update
Attachments:	Fire and EMS Response to Civil Unrest - June 2020.pdf

BEMS sent out a pretty good flyer to all EMS licensed providers in MO on Friday. The flyer is attached here and has some good advice for responding to protests and riots. We have had several events in our districts, but nothing violent. Our primary concern still remains exposure to heat and dehydration for the participants in the events. However, events in larger cities have included violence towards all public services. Keep your head on a swivel. Stay safe.

If you find yourself responding to an area of potential violence or are transporting to a larger city and are concerned, contact a supervisor. Transfers can wait until the morning on a case-by-case basis or alternate plans can be made to keep our staff safe.

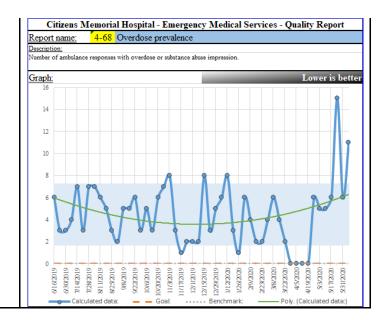
We are meeting tomorrow with finance to discuss returning to normal operations. Not sure when, yet. Stand by.



Here's the data you have all grown to love:

Transport volume in the last four weeks is $92\%$ of what it was before $3/15/20$ .	Citizens Memorial Hospital - Emergency Medical Services - Quality Report <u>Report name:</u> 2-35
what it was before $5/15/20$ .	Description: Percent of ambulance responses that result in a transport.
	<b></b>
	Graph: 0.9 Higher is better
	0.5 a A A a a a a a a a a a a a a a a a a
	0.7
	0.6
	0.5
	0.4
	0.3
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	0.2
	0.1
	61(52) 61(52) 630(20) 630(20) 630(20) 630(20) 631(20)
	Calculated data: Goat Benchmark:Poly. (Calculated data:) Citizens Memorial Hospital - Emergency Medical Services - Quality Report
We aren't meeting our goal of 75% reduction in staff	Report name: 6-36 Hours worked
hours, but in the last four weeks, we are at 85% of	Description:
what we were before $4/19/20$ , which is pretty good.	Hours worked per week by all employees.
	Graph: Lower is better
	5000
	2000
	1500
	1000
	500
	0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
	61(52) 63(52) 63(52) 63(52) 63(52) 63(52) 63(52) 82(52) 82(52) 63
	Calculated data: Goat Benchmark: Poly. (Calculated data:)
We continue to ROCK the reduction in overtime. In	Citizens Memorial Hospital - Emergency Medical Services - Quality Report
the past four weeks, we are at $36\%$ of the amount of	Report name: 6-41 Overtime hours worked
overtime we had before $4/19/20$ .	Percent of hours worked that are overtime by all employees.
overtime we had before 4/19/20.	Graph: Lower is better
	0.25
	0.15
	A A A all start of ad
	0.1
	0.05
	0.05
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	Calculated data:     Goat     Goa

Here's the interesting nugget of data for this week: Overdoses were, again, statistically significantly higher than normal.



Theron Becker <u>EMS Clinical Chief</u> <u>Citizens Memorial Hospital</u> / <u>Emergency Medical Services</u> cell **417-597-3688** / fax 417-328-7209 theron.becker@citizensmemorial.com

> <u>CMH EMS Mission</u>: fe\_exceptional\_and compass

Provide safe, exceptional, and compassionate care to our communities with an emphasis on highly trained and empowered staff.